Making Connections Walsall (MCW) provides older people in Walsall with an opportunity to explore their social needs and interests. It offers older people support to build their social networks and engage in community activities.

MCW provides the health community and social care professionals with a single route of referral into appropriate local community based social support networks.

Although MCW DOES NOT replace social care, clinical care or treatment, it will reduce the time spent searching for community projects and services to address the loneliness and isolation of older people.

Who is eligible?
People who are over 60 years, live in Walsall and are lonely or socially isolated

Who can refer?
Any Health, Social Care and Community Professional can refer into this service by taking three simple steps:
1. Advise the service users about the MCW programme
2. Obtain consent to refer
3. Complete and email referral form to homesafety.centre@wmfs.net. (See reverse for form)

How does it work?
Referrals are processed by West Midlands Fire Service (WMFS) and allocated to one of the four hubs via the NHS Data Collection and Recording System (DCRS).

### Hubs

<table>
<thead>
<tr>
<th>Hubs</th>
<th>Service User Geographical Area of Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bloxwich Community Partnership (1)</td>
<td>North Walsall: Bloxwich East, Bloxwich West, Birchills Leamore, Blakenhall</td>
</tr>
<tr>
<td>Oldhall People Partnership (2)</td>
<td>West Walsall: Bentley and Darlaston North, Darlaston South, Willenhall North, Short Heath, Willenhall South</td>
</tr>
<tr>
<td>Manor Farm Community Association (3)</td>
<td>East Walsall: Pelsall, Brownhills, Aldridge North, Rushall-Shelfield and Walsall Wood, Aldridge and Beacon</td>
</tr>
<tr>
<td>Age UK Walsall (4)</td>
<td>Walsall South: St Matthews, Paddock, Palfrey, Pleck</td>
</tr>
</tbody>
</table>

The Hub will arrange an appointment with your service user to discuss their social needs and support them to access social activities.

Service users will also be offered the opportunity to have a Safe and Well Visit undertaken by West Midlands Fire Service.

Note: Personal data will be held and processed in accordance with the Data Protection Act 1998. This will be used to provide and evaluate the MCW Service. Please ensure consent is received from your patient/service user prior to making this referral.

Walsall Council
E-mail completed form to homesafety.centre@wmfs.net.

Person Completing Form

Organisation

E-mail address

Consent to record information

☐ Yes

Safe & Well consent

☐ Yes  ☐ No  (SAW Initiative No 3144)

How heard about service

Title

Last Name

First Name

DOB

☐ Declined

Gender

☐ Male  ☐ Female  ☐ Other

Ethnicity

Address

Postcode

☐ Unknown?  ☐ No fixed abode

Tel

E-mail

NHS No

☐ Registered  ☐ Unregistered

GP Registered

GP Name

GP Address

Practice e-mail/GP e-mail

Consider themselves disabled?

☐ Yes  ☐ No  Please state: ____________________________

Long Term Physical Health Condition

☐ Yes  ☐ No  ☐ Unknown  ☐ Not stated

Long Term Condition(s)

☐ Angina  ☐ Anxiety  ☐ Arthritis  ☐ Asthma

☐ Atrial Fibrillation  ☐ Cancer  ☐ Dementia  ☐ Depression

☐ Diabetes  ☐ None  ☐ Obesity  ☐ Stroke

☐ Other (add to notes)

Notes

Date of Referral: / /