

# Making Connections Walsall



A friendly service for older people addressing loneliness and social isolation



Making Connections Walsall (MCW) provides older people in Walsall with an opportunity to explore their social needs and interests. It offers older people **support to build their social networks and engage in community activities.**

MCW provides the health community and social care professionals with a single route of referral into appropriate local community based social support networks.

Although MCW **DOES NOT** replace social care, clinical care or treatment, **it will reduce the time spent searching for community projects and services to address the loneliness and isolation of older people.**

### Who is eligible?

People who are over 60 years, live in Walsall and are lonely or socially isolated

### Who can refer?

Any Health, Social Care and Community Professional can refer into this service by taking three simple steps:

- 1 Advise the service users about the MCW programme
- 2 Obtain consent to refer
- 3 Complete and email referral form to [homesafetycentre@wmfs.net](mailto:homesafetycentre@wmfs.net). (See reverse for form)

### How does it work?

Referrals are processed by West Midlands Fire Service (WMFS) and allocated to one of the four hubs via the NHS Data Collection and Recording System (DCRS).

Hubs	Service User Geographical Area of Residence
Bloxwich Community Partnership (1)	<b>North Walsall</b> Bloxwich East, Bloxwich West, Birchills Leamore, Blakenhall
Oldhall People Partnership (2)	<b>West Walsall</b> Bentley and Darlaston North, Darlaston South, Willenhall North, Short Heath, Willenhall South
Manor Farm Community Association (3)	<b>East Walsall</b> Pelsall, Brownhills, Aldridge North, Rushall-Shelfield and Walsall Wood, Aldridge and Beacon
Age UK Walsall (4)	<b>Walsall South</b> St Matthews, Paddock, Palfrey, Pleck

The Hub will arrange an appointment with your service user to discuss their social needs and support them to access social activities.

Service users will also be offered the opportunity to have a Safe and Well Visit undertaken by West Midlands Fire Service.

**Note:** Personal data will be held and processed in accordance with the Data Protection Act 1998. This will be used to provide and evaluate the MCW Service.

**Please ensure consent is received from your patient/service user prior to making this referral.**



Walsall Council

WEST MIDLANDS FIRE SERVICE



E-mail completed form to [homesafetycentre@wmfs.net](mailto:homesafetycentre@wmfs.net).

Person Completing Form \_\_\_\_\_

Organisation \_\_\_\_\_

E-mail address \_\_\_\_\_

Consent to record information  Yes

Safe & Well consent  Yes  No (SAW Initiative No 3144)

How heard about service \_\_\_\_\_

Title \_\_\_\_\_

Last Name \_\_\_\_\_

First Name \_\_\_\_\_

DOB \_\_\_\_\_  Declined

Gender  Male  Female  Other

Ethnicity \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_  Unknown?  No fixed abode

Tel \_\_\_\_\_

E-mail \_\_\_\_\_

NHS No \_\_\_\_\_

GP Registered  Registered  Unregistered

GP Name \_\_\_\_\_

GP Address \_\_\_\_\_

Practice e-mail/GP e-mail \_\_\_\_\_

Consider themselves disabled?  Yes  No Please state: \_\_\_\_\_

\_\_\_\_\_

Long Term Physical Health Condition  Yes  No  Unknown  Not stated

Long Term Condition(s)  Angina  Anxiety  Arthritis  Asthma

Atrial Fibrillation  Cancer  Dementia  Depression

Diabetes  None  Obesity  Stroke

Other (add to notes)

Notes \_\_\_\_\_

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